Effect of National Health Insurance Coverage on Adherence to Positive Airway Pressure Therapy in Obstructive Sleep Apnea Patients

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Background and Objective  Positive airway pressure (PAP) is considered a standard treatment for obstructive sleep apnea (OSA). Although PAP is effective in resolving upper airway collapse, a major challenge is maximizing adherence. Polysomnography and PAP have been included in Korean National Health Insurance (NHI) coverage since July 2018. This study was performed to investigate the adherence to PAP therapy according to the device manager after NHI coverage in OSA patients.

Methods  Between July 2018 and May 2020, a total of 211 patients were prescribed PAP in a single tertiary hospital, and the PAP devices were managed by two companies. Among them, 187 patients constituted the final study population. Assessment of adherence was performed at 3 and 12 months after initiating PAP therapy. Good adherence was defined as using a PAP device for ≥4 hours daily and on ≥70% of nights.

Results  Ninety-three patients used the PAP machine obtained from device manager A and 94 patients used the PAP machine obtained from device manager B. During 90 days, the total good adherence rate was 66.8% (n = 125). The good adherence rate for device manager A was 66.7% (62/93) and that for device manager B was 67.0% (63/94), which was not statistically different (p = 0.959). However, the good adherence rate at 1 year after initiating PAP therapy was 38.7% (36/93) for device manager A and 58.5% (55/94) for device manager B, which was statistically significant (p = 0.007).

Conclusions  The good adherence rate was decreased at 1 year after initiating PAP therapy despite NHI coverage. Furthermore, the device manager may play an important role in increasing the adherence rate in patients with OSA.

Key Words  National health insurance; Continuous positive airway pressure; Sleep apnea, obstructive; Patient compliance; Health personnel.
treatment of OSA in 1981 [5,6]. PAP therapy involves maintaining upper airway patency, improving alveolar ventilation, reducing the work of breathing, and eliminating hypoxemia [7]. As PAP is a self-administered therapy, its efficacy is critically dependent on the patient’s willingness to use the device and apply the nasal mask during sleep. Therefore, adherence should be regarded as the main determinant for success of PAP therapy [8]. It has been reported that the adherence rate of PAP varies between 29–83% [9].

Polysomnography (PSG) and PAP therapy have been included in Korean National Health Insurance (NHI) coverage since July 2018. The revised NHI coverage is expected to make PAP treatment more accessible to patients by reducing the cost of PAP devices and masks to 20% of the original levels for insured patients, thereby potentially improving the adherence to PAP therapy. Many companies rent out the PAP machine for a period of time and have their own differentiated strategy or service for OSA patients. Device managers of each company can help the patients to improve PAP adherence by close monitoring of physiological variables, such as air leak, and rapid troubleshooting of potential problems.

The purpose of this study was to investigate the adherence to PAP therapy at the adaptation period of 90 days and 1 year after treatment initiation according to the device manager after NHI coverage in patients with OSA.

**METHODS**

A total of 211 patients, who were prescribed PAP between July 2018 and May 2020 in a single tertiary hospital, were recruited and reviewed retrospectively. The patients should have experienced significant clinical symptoms, such as snoring, sleep apnea, morning headaches, tiredness, and daytime sleepiness and should have been diagnosed with OSA, with an apnea-hypopnea index (AHI) ≥ 5 events/h. The patients who had factors that might have an influence on the adherence to PAP therapy, such as severe deviated nasal septum, chronic rhinosinusitis, and previous history of surgery or severe cardiopulmonary condition, were excluded. Patient demographics, medical history, body mass index (BMI) (kg/m²), and pretreatment PSG results were reviewed. Disease severity according to the AHI was noted as mild (5 ≤ AHI < 15), moderate (15 ≤ AHI < 30), and severe (AHI ≥ 30) OSA.

All patients were oriented to PAP during the adaptation period of 90 days in Korean NHI coverage. After this period, patients who showed good adherence could be included under insurance coverage. The criteria for good adherence were identified as using a PAP device regularly for more than 4 hours/night over > 70% of the recorded period. Adherence to PAP therapy was documented via downloading the “mask-on time tracking” data from PAP devices.

PAP devices were managed by two different companies that were allocated randomly. Objective assessment of adherence was performed at the adaptation period of 90 days and 1 year after treatment initiation according to the device manager. PAP managers of each company assisted the patients to improve PAP adherence by close monitoring and rapid troubleshooting of potential problems, such as mask discomfort, air leak, and skin irritation.

The data are presented as means ± standard deviation or as numbers of patients and percentages. Statistical significance was assessed using the chi-square test or Student’s t-test in IBM SPSS (version 19, SPSS Statistics/IBM Corp., Armonk, NY, USA). A p-value < 0.05 was considered to indicate statistical significance.

This study protocol was approved by the Institutional Review Board of Pusan National University Hospital (H-2012-005-097). However, as it was a retrospective chart review study, written informed consent was not obtained from each patient prior to the patient’s participation in the study.

**RESULTS**

During the study period, 211 patients who had OSA detected by PSG were treated in this institution. Twenty-four patients (11.4%) were excluded from this analysis because of PAP use less than 1 year, use of a purchased PAP device without NHI coverage, or loss to follow-up. One hundred and eighty-seven patients constituted the final study population, in which PAP adherence was analyzed (Fig. 1).

Ninety-three patients used the PAP machine obtained from device manager A and 94 patients used the PAP machine obtained from device manager B. There were 75 (80.7%) male patients among the patients who used the PAP machine obtained from device manager A, and 77 male patients (81.9%) among those who used the PAP machine obtained from device manager B. Mean age and BMI of patients who used the PAP machine obtained from device manager A and B were 50.1 ± 12.5 years and 26.9 ± 4.1, and 52.9 ± 11.7 years and 28.0 ± 6.9, respectively. Twelve (6.4%) patients had mild, 52 (27.8%) had moderate, and 123 (65.8%) had severe OSA based on the severity of sleep respiratory disturbance. There were no significant differences in sex, age, BMI, and AHI between patients who used the PAP machine obtained from device managers A and B (Table 1).

During the adaptation period for 90 days, the total good adherence rate of PAP therapy was 66.8% (n = 125). The total good adherence rate for device manager A was 66.7% (62/93) and that for device manager B was 67.0% (63/94), which was not statistically different (p = 0.959). Although the good adherence rate was higher in severe AHI patients than in mild to moderate AHI patients, there was no significant difference between device managers A and B according to the AHI severity (Table 2).

The reasons for discontinuing the use of a PAP machine were...
determined by a telephone survey. The nasal mask discomfort was the most common reason, followed by personal issue and medical problem. There was no significant difference in reasons for non-adherence between device managers A and B (Table 3).

After the adaptation period, the total good adherence rate at 1 year after initiating PAP therapy was 48.6% (91/187). Although the good adherence rate of PAP therapy was correlated with higher AHI, PAP adherence was not significantly different in patients with mild and moderate OSA between device managers A and B. However, good adherence rates for device manager B were 38.3% (36/94) and 58.5% (55/94) and those for device manager A were 22.6% (21/93) and 38.7% (36/93) in patients with severe and total AHI, respectively. Good adherence rates for device manager B were significantly higher than those for device manager A in patients with severe and total AHI (p = 0.026 and p = 0.007, respectively) (Table 4). Furthermore, common barriers to long-term adherence to PAP therapy assessed by phone calls were inconvenience of daily PAP use, removing the PAP early in the night, and dry mouth.

**DISCUSSION**

OSA has been managed with medication, positional therapy, oral appliances, or upper airway surgery, but PAP is the most effective treatment that involves maintenance of a positive pharyngeal transmural pressure in the upper airway during sleep [10]. Although PAP is highly effective in preventing upper airway collapse, major clinical challenge is maximizing PAP adherence because the effectiveness of the treatment is closely related to the duration and frequency of PAP device usage. However, a previous study showed that only 46% of all OSA patients treated with CPAP used PAP therapy for at least 4 hours on at least 70% of all nights [11]. Although extensive education, consistent

### Table 1. Demographic characteristics

<table>
<thead>
<tr>
<th></th>
<th>Manager A (n = 93)</th>
<th>Manager B (n = 94)</th>
<th>p-value</th>
</tr>
</thead>
<tbody>
<tr>
<td>Male</td>
<td>75 (80.7)</td>
<td>77 (81.9)</td>
<td>0.820</td>
</tr>
<tr>
<td>Age (years)</td>
<td>50.1 ± 12.5</td>
<td>52.9 ± 11.7</td>
<td>0.120</td>
</tr>
<tr>
<td>BMI (kg/m²)</td>
<td>26.9 ± 4.1</td>
<td>28.0 ± 6.9</td>
<td>0.170</td>
</tr>
<tr>
<td>AHI (events/h)</td>
<td>42.5 ± 24.0</td>
<td>44.4 ± 21.6</td>
<td>0.584</td>
</tr>
<tr>
<td>Mild</td>
<td>6 (6.5)</td>
<td>6 (6.4)</td>
<td>1.000</td>
</tr>
<tr>
<td>Moderate</td>
<td>30 (32.3)</td>
<td>22 (23.4)</td>
<td>0.194</td>
</tr>
<tr>
<td>Severe</td>
<td>57 (61.3)</td>
<td>66 (70.2)</td>
<td>0.220</td>
</tr>
</tbody>
</table>

Data are expressed as the number (percentage) except age, BMI, and AHI (means ± standard deviation).

**Table 2. Adherence rate during adaptation period for 90 days**

<table>
<thead>
<tr>
<th>AHI</th>
<th>Manager A (n = 93)</th>
<th>Manager B (n = 94)</th>
<th>p-value</th>
</tr>
</thead>
<tbody>
<tr>
<td>Mild</td>
<td>5 (5.4)</td>
<td>4 (4.3)</td>
<td>0.747</td>
</tr>
<tr>
<td>Moderate</td>
<td>18 (19.4)</td>
<td>17 (18.1)</td>
<td>0.824</td>
</tr>
<tr>
<td>Severe</td>
<td>39 (41.9)</td>
<td>42 (44.7)</td>
<td>0.705</td>
</tr>
<tr>
<td>Total</td>
<td>62 (66.7)</td>
<td>63 (67.0)</td>
<td>0.959</td>
</tr>
</tbody>
</table>

Data are expressed as the patients’ number (percentage). AHI: apnea-hypopnea index.

**Table 3. Non-adherent reasons during adaptation period for 90 days**

<table>
<thead>
<tr>
<th>Variables</th>
<th>Manager A (n = 31)</th>
<th>Manager B (n = 31)</th>
<th>p-value</th>
</tr>
</thead>
<tbody>
<tr>
<td>No effect</td>
<td>3</td>
<td>2</td>
<td>1.000</td>
</tr>
<tr>
<td>Nasal mask discomfort</td>
<td>16</td>
<td>18</td>
<td>0.799</td>
</tr>
<tr>
<td>Change of treatment</td>
<td>1</td>
<td>2</td>
<td>1.000</td>
</tr>
<tr>
<td>Medical problem</td>
<td>3</td>
<td>4</td>
<td>1.000</td>
</tr>
<tr>
<td>Personal schedule</td>
<td>8</td>
<td>5</td>
<td>0.534</td>
</tr>
</tbody>
</table>

**Table 4. Adherence rate at 1 year after PAP therapy**

<table>
<thead>
<tr>
<th>AHI</th>
<th>Manager A (n = 93)</th>
<th>Manager B (n = 94)</th>
<th>p-value</th>
</tr>
</thead>
<tbody>
<tr>
<td>Mild</td>
<td>3 (3.2)</td>
<td>4 (4.3)</td>
<td>1.000</td>
</tr>
<tr>
<td>Moderate</td>
<td>12 (12.9)</td>
<td>15 (16.0)</td>
<td>0.678</td>
</tr>
<tr>
<td>Severe</td>
<td>21 (22.6)</td>
<td>36 (38.3)</td>
<td>0.026</td>
</tr>
<tr>
<td>Total</td>
<td>36 (38.7)</td>
<td>55 (58.5)</td>
<td>0.007</td>
</tr>
</tbody>
</table>

Data are expressed as the patients’ number (percentage). AHI: apnea-hypopnea index, PAP: positive airway pressure.
tent follow-up, and regular feedback can achieve CPAP compliance rates of >85% over 6 months [12], over 50% of patients commencing CPAP in the general population may not be using CPAP 1 year later [13].

Adherence to PAP therapy is influenced by many factors, including severity of OSA, side effects, therapeutic response, catastrophobia, patient’s perception of disease seriousness, family support, and cost [14]. Increased air leak with auto-PAP therapy is associated with reduced adherence [15], and general management with interventions, such as heated humidification, mask optimization, and topical nasal therapy, improves the adherence [16]. Adherence can also be significantly affected by timely interventions by health professionals, such as physicians and device managers. Our previous study showed that there were statistically significant differences in the adherence to PAP therapy according to the doctor and device manager [17].

The cost of PAP therapy has recently been covered by the Korean NHI in patients with moderate-to-severe OSA or in patients with mild OSA associated with either symptoms (daytime sleepiness, insomnia, impaired cognition, and mood disorders) or comorbidities (hypertension, ischemic heart disease, and history of stroke). Coverage of PAP is initially limited to 90 days during the adaptation period. After that period, only patients showing good adherence (>4 h/night on 70% of nights) can use the PAP machine under NHI coverage. Economic factors could be important factors for good adherence to PAP therapy. Therefore, this study was designed to investigate the adherence to PAP therapy after Korean NHI coverage. Furthermore, we investigated whether the device manager has an effect on the adherence to PAP therapy in patients with OSA.

In this study, the total good adherence rate irrespective of the AHI severity was 66.8% at 90 days and 48.6% at 1 year after initiating PAP therapy. Furthermore, we found that OSA severity based on the AHI was associated with PAP compliance, and that as the disease worsened, the adherence increased. The adherence rate in our study was higher than that in previous studies in South Korea, which showed an adherence rate ranging from 30% to 50% [18-21]. Therefore, NHI coverage had a positive effect on the adherence to PAP therapy in OSA patients. Although various factors are associated with adherence to PAP therapy, mask discomfort was the most common cause of discontinuing PAP therapy during the adaptation period. A PAP mask should fit the face snugly to avoid air leaks, but it should not be so tight that it feels uncomfortable or causes pain or irritation [22]. Although there were no differences between managers A and B in terms of their career, age, and gender, they dealt different PAP devices provided by different companies. However, there was no significant difference in the adherence rate between device managers A and B according to the AHI severity at 90 days, suggesting that the type of PAP device and company are not correlated with the adherence rate.

After the adaptation period, the good adherence rate was decreased to 48.6% at 1 year after initiating PAP therapy despite NHI coverage. Furthermore, there was a statistically significant difference in the good adherence rate for PAP therapy between the two device managers, which was influenced by OSA severity. Patients with severe OSA tended to be more affected by the device manager than patients with mild-moderate OSA. These findings highlight the need for a good device manager to detect early and solve the problems related to PAP use by close monitoring because severe OSA patients have more potential problems [22,23]. Physicians should monitor for compliance and should follow-up their patients closely especially during the adaptation period of PAP therapy to ensure long-term success [24]. A device manager provides a patient with close monitoring of objective efficacy and usage data, early identification of difficulties with PAP use, and rapid troubleshooting of potential problems. Therefore, systematic education and management of PAP users, immediate problem solving, and high quality service after the adaptation period may underlie the higher adherence rates for device manager B.

A limitation of the current study is that the findings were obtained from a single tertiary center. Therefore, the results cannot be extrapolated to other sleep disorders centers in South Korea. Moreover, data about the outcomes of physiological parameters were not collected. The longer term adherence rate can be expected as this result is followed closely over time.

In conclusion, NHI coverage had a significant impact on the adherence rate for PAP therapy in OSA patients. However, the good adherence rate was decreased at 1 year after initiating PAP therapy despite NHI coverage. Furthermore, the device manager may be an important factor for improving PAP adherence in patients with OSA.

Acknowledgments
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Conflicts of Interest
The authors have no financial conflicts of interest.

Authors’ Contribution

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